

# Your benefits can be both fast and easy.

On my Sun Life you can\*:

- Submit most claims online for instant processing.
- Sign up for direct deposit to have claims payments deposited into your bank account in 24 to 48 hours.
- View your claims statement and all your claims history online.
- Check what you're covered for down to every drug, medical expense and dental procedure.
- See when you are eligible for your next pair of eyeglasses or dental check-up.
- Find out how much is left in your Health Spending Account (if applicable).
- Print an all-in-one coverage card for your wallet.
- Link to your Group Retirement Services account (if applicable).
- \*The features on my Sun Life vary according to your plan.

#### Sign up to Sun today

Go to **www.mysunlife.ca** and enter your access ID and password. Haven't got an access ID? Click **Register now** and follow the steps. You'll need your member ID and contract number.



### Be green

Managing your benefits online eliminates paper forms, claims statements and cheques, so it's good for the environment too. Visit www.sunlife.ca/signuptosun to find out how green you are and just how easy your benefits can be.

### my Sun Life Mobile

Now there's a free app to connect you with your Sun Life benefits plan! The my Sun Life Mobile app is fast, easy to use and gives you instant claims processing and savings tools, all in the palm of your hand. You can even access your drug and travel cards so they are always with you.

You can download this app to your BlackBerry from BlackBerry App World or to your iPhone from the Apple App Store. For more information about the app and to view a demo, visit: www.sunlife.ca/mobile.

Android and other smartphone users with an internet connection can access my Sun Life Mobile at **m.mysunlife.ca**. Simply put the URL in your phone's browser and you're on your way to fast and easy claims submission.

## Questions? We're here to help

#### **Customer Care Centre**

To hear a friendly voice, talk to a Sun Life customer care representative Monday to Friday from 8 a.m. to 8 p.m. ET at 1-800-361-6212. For faster service:

- When prompted, enter your access ID and password on your phone. (For your access ID, register online at www.mysunlife.ca or give us a call.)
- Have your member ID and contract number handy.

### Snap this tag to connect to Sun Life



Get the free app for your smart phone at http://gettag.mobi then snap this tag to connect to our Customer Care Centre.

#### Secure messages

If you have a confidential question, you can send us a secure message through our website, **my Sun Life**. Simply select **Secure messages** from above the blue navigation bar and follow the instructions from there. Your message and our response will remain entirely confidential.

### Life's brighter under the sun

Group Benefits are offered by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies. GRP1626-E 08-12 vg-rn