

# Diagnosis+

Your Medical  
Second Opinion Service

## To take advantage of Diagnosis+

Simply follow these steps:

- 1 Call the toll-free **1-866-622-4775** number. An agent will assist you with your request. Please be sure to have your contract number handy.
- 2 Complete the consent form that you will receive following your call.
- 3 Return the consent form to the **Diagnosis+** team along with a copy of your medical records. The **Diagnosis+** team will then select one of the specialists in its network to analyze your medical file and answer your questions. Once your file has been analyzed, the **Diagnosis+** team will send you a written report of its findings and recommendations.
- 4 When you receive the written report, you will be asked to contact a member of the medical team to discuss the results of the analysis of your file. You will also be able to share the report with your attending physician

Please note the **Diagnosis+** team does not make any decisions and provides recommendations only.



**Toll-free  
telephone number:  
1-866-622-4775**

### Note

In this pamphlet, "SSQ" designates SSQ, Life Insurance Company Inc. The document is distributed for informational purposes only and is subject to continuation of an agreement between SSQ and the service provider's capacity to offer such services.

DV4745A (2019-10)



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## Your Medical Second Opinion Service

This Medical Second Opinion Service applies to any person under age 65 who is insured under the Health Insurance benefit at the time of request for a medical second opinion.<sup>1</sup>

When SSQ's service provider of **Diagnosis+** receives a request for a medical second opinion from an insured person, a team of medical specialists will review the medical file to determine the accuracy of the initial diagnosis and recommend the most appropriate treatment plan. Any costs related to file transfers or fees that may be charged by the attending physician are to be assumed by the insured.

<sup>1</sup> Certain conditions apply. Please contact your group insurance plan administrator to confirm your eligibility for this service.



# Eligible Diagnoses



The participant and the participant's insured dependents are covered for the following medical conditions:

Aortic surgery	Loss of independent existence
Aplastic anemia	Loss of limbs
Bacterial meningitis	Loss of speech
Benign brain tumour	Major organ failure on waiting list
Blindness	Major organ transplant
Cancer (life-threatening)	Motor neuron disease
Coma	Multiple sclerosis
Coronary angioplasty	Muscular dystrophy
Coronary artery bypass surgery	Occupational HIV infection
Crohn's disease requiring surgery	Paralysis
Deafness	Parkinson's disease
Dementia, including Alzheimer's disease	Primary pulmonary hypertension
Dilated cardiomyopathy	Progressive systemic sclerosis
Ductal carcinoma in situ of the breast	Severe burns
Fulminant viral hepatitis	Severe rheumatoid arthritis
Heart attack	Stage 1A malignant melanoma
Heart valve replacement	Stage A (T1a or T1b) prostate cancer
Kidney failure	Stroke (cerebrovascular accident)
Liver failure of advanced stage	Systemic lupus erythematosus



If you have family coverage, your dependent children are also covered for the following medical conditions:

Cerebral palsy	Down's syndrome
Congenital heart disease requiring surgery	Mental deficiency
Cystic fibrosis	Spina bifida cystica

