

Prescribed a specialty drug?

Our preferred pharmacy network (PPN) is there to help

Green Shield Canada (GSC) along with our partner, HealthForward, have developed a PPN to help limit the high cost of specialty drugs for you and your benefits plan and ensure that you get the treatment support you need.

What drugs are included in the program?

GSC's team of pharmacy experts selected a range of high-cost specialty drugs – approximately 100 – to include in the PPN focusing on a number of drug categories – here are just a few:

- Rheumatoid arthritis and other auto-immune diseases
- Multiple sclerosis (MS)
- Hepatitis C
- Asthma (Xolair)
- Cystic fibrosis
- Pulmonary arterial hypertension
- Rare diseases
- Cancer

All of these drugs require prior authorization from GSC to be reimbursed by your drug plan.

You can see whether your specialty drug is included on the PPN by using the online drug search tool available through GSC's Plan Member Online Services. You can also use your mobile device to check the status of the drug using Drugs on the Go™ on GSC on the Go™, our mobile app. If you do not have access to Plan Member Online Services or the app, you can call GSC's Customer Service Centre at 1.888.711.1119.

Pharmacies you know and trust...

Our cross-Canada specialty pharmacy network includes chain pharmacies (Shoppers Drug Mart, Loblaw, Safeway, Lawtons Drugs, Sobeys to name a few) that will be familiar to you, along with a few independent pharmacies – mostly in rural or more remote areas. We have also included some outpatient pharmacies in select regional cancer centres, which are centres of excellence in the treatment of cancer. There is sure to be a pharmacy that's convenient for you. In addition, all of the network pharmacies offer medication delivery to your home or clinic.

How the PPN program works...

Once your claim for a specialty drug included in the PPN is approved by GSC, a care coordinator at HealthForward will contact you to enrol you in the program. Your care coordinator will work with you to identify an approved pharmacy that best fits your needs. With so many large pharmacy providers participating, we expect 50 per cent of

plan members will be able to use their existing pharmacy. If your current pharmacy is not part of the network, the care coordinator will make arrangements necessary to have your prescription transferred to the approved pharmacy. It's as easy as that.

The specialty drugs included in the GSC PPN are available from approved pharmacies at a reduced cost, which may reduce your out-of-pocket expenses depending on your organization's drug plan design.

Care coordinators can also provide you with personalized support focusing on adherence (a.k.a. sticking2it). This is a voluntary program offering you coaching, resources, and ongoing monitoring during treatment. You can also take advantage of our Change4Life™ health portal (accessed through Plan Member Online Services) where you can set reminders for yourself.

Note that the PPN program requires you to obtain applicable specialty drugs from an approved network pharmacy to receive reimbursement under your drug plan. If you choose to go to a non-approved pharmacy, your claim will not be reimbursed.

GSC's specialty drug PPN offers you...

- Potential savings on any out-of-pocket expenses you may be paying for your medication
- Free delivery of your medication, if applicable, directly to your treatment location or any other address of your choice
- Dispensing of the medication to coordinate with your treatment appointments
- Adherence support services to help ensure you take your medication as prescribed