



Best Doctors, helping you take control of your healthcare

Best Doctors helps Canadians navigate the healthcare system through one-on-one coaching and support and connects seriously ill individuals¹ and their treating physicians with world renowned specialists to verify the diagnosis and treatment plan, without having to leave home.

Best Doctors Services

INTERCONSULTATION™ – provides you an in-depth review of your medical files by Best Doctors world renowned specialists to confirm the right diagnosis and right treatment options. You and your doctor

benefit from the valuable insights of top medical experts and there is constant guidance and support from Best Doctors Member Advocates.

BEST DOCTORS 360°™ – helps you navigate the healthcare system and take control of your own healthcare. By providing ongoing one-on-one support, customized health information and access to local resources, Best Doctors 360° is not just for serious illness, but can help all members.

FINDBESTDOC™ – Best Doctors will locate a specialist if you do not have one and will assist in arranging referrals², appointments and accommodations if out-of-town travel is necessary³.

FINDBESTCARE® – Best Doctors will access hospital and doctor discounts if out-of-country care is necessary and will ensure vital information is sent to the medical specialists involved³.

The InterConsultation service is at the core of everything Best Doctors does. It provides members with additional information, answers their questions and reassures them that their diagnosis and treatment plan are appropriate. And they never have to leave their home.

Dedicated to your case

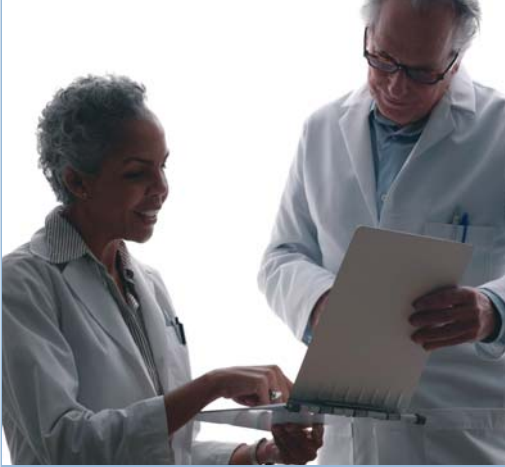
When you call Best Doctors, a Member Advocate, a Registered Nurse will be dedicated to your case and will support you throughout the entire process. Your Member Advocate is available to speak with you whenever you have questions.

Your complete medical records digitized

Your Member Advocate will take a complete medical history on your behalf, collecting all of your medical records, including diagnostic results and pathology – at no additional cost. Your medical records will be digitized and securely encrypted, creating an electronic record of all your medical information.

All pathology is retested

Best Doctors multi-disciplinary team of Harvard-trained physicians will complete an in-depth analysis of your medical files. All pathology will be retested, at no cost to you.



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Best Doctors 50,000 medical specialists at your service

Using Best Doctors global network of 50,000 specialists, the Harvard team identifies the best qualified expert(s) to make a final determination about your diagnosis and treatment. The Best Doctors specialist prepares a comprehensive report to summarize their findings, which either confirms or changes your diagnosis and treatment.

Your Member Advocate will carefully review the report with you and will answer any questions you may have. You may share the report with your treating physician so you can work together to choose the most appropriate next steps. Your information is never shared with your employer or insurance company.

The results speak for themselves

In the past twenty years, Best Doctors has changed 22% of diagnoses, modified 61% of treatment plans and helped members avoid invasive procedures in 67% of reviewed cases.

The Best Doctors global network

Today the Best Doctors global network of specialists has grown to 50,000 specialists, including almost 2,000 Canadian physicians.

No physician pays for the privilege of inclusion in the Best Doctors network – there's only one way to be included: each of Best Doctors 50,000 specialists has been nominated by their peers as being the best in their field.

Best Doctors Member Advocates

Member Advocates can assist you in either English or French. Your Member Advocate will be dedicated to your case and will provide you with support and guidance you need to make informed decisions about your healthcare.

About Best Doctors

Founded in 1989, Best Doctors operates today in 30 countries, covering 15 million members – including nearly 5 million in Canada alone.

For more information about Best Doctors call 1 877 419-BEST (2378), visit bestdoctorscanada.com or view an interactive presentation at bestdoctorscanada.com/overview

1 Excludes mental, nervous and chronic pain conditions (e.g. Fibromyalgia). 2 Access to a Canadian specialist requires a referral from your treating physician. 3 Expenses associated with medical treatment, travel and lodging relating to the FindBestDoc and FindBestCare services are your responsibility.